



Job Title: Technical Support Representative
Term: Full Time
Posted: July 16 2021

Technical Support Representative

CRRS, Labrador West's community-owned communications provider, is seeking to expand our support team. At CRRS, we pride ourselves on excellent customer service and are looking for a qualified individual to help us better serve our subscribers.

As Technical Support Representative, you will be responsible for customer and office technical support, maintenance of equipment inventories, and monitoring network health for continued reliable operation of our services. Duties include responding to inquiries via telephone, email, or in-person and providing professional technical assistance for end-users and/or field personnel.

The ideal candidate will be self-motivated and knowledgeable of current technologies employed in the Internet, and/or telecommunications industries. As well, he/she will be a team player with excellent written and verbal communications skills.

Key Requirements:

- Experience with IP networks
- Knowledge of basic operating systems - Windows, Mac OS, and Linux
- Background or education in technical, computer, or network support or equivalent work experience.

Preferred:

- Knowledge or experience in a telecommunications environment
- Web development skills
- Experience in IP telephony (VoIP)
- Industry-standard certifications such as Cisco (CCNA), Microsoft, A+, Network+, Linux+

Interested individuals should apply by e-mail or in person before **Jul 30, 2021** .

By email: employment@crrstv.net

In person: **208 Amherst Ave, Labrador City NL.**

Phone: **709-944-7676**